



15-Year Performance Warranty

Performance Floors and Coating, LLC (PF&C LLC) represents and warrants that both labor & materials supplied by (PF&C LLC) that's used in the installation of your project are free of defects at the time of sale. The materials comprising the installed protective coating (coatings) have been cured and tested in accordance with the standard quality control procedures.

Duration of Warranty - The warranty period is for 15-years of the home of the original purchaser against: (1) Delamination of the coating system — defined as failure of the coating to bond to or separate from the properly prepared concrete substrate. The warranty period for all other valid claims is granted to the original purchaser or end user for a period of up to fifteen (15) years from date of installation. The warranty is transferable to one (1) subsequent purchaser or transferee of the property.

Conditions & Limitations - This warranty is applicable to residential floor applications only and is subject to the additional following conditions and limitations:

1. PF&C LLC PRODUCTS AND INSTALLATION ARE SOLD SUBJECT ONLY TO THE EXPRESS WARRANTIES CONTAINED HEREIN. THE LIABILITY BASED ON THIS WARRANTY, IN CONTRACT OR OTHERWISE, SHALL IN NO CASE EXCEED THE PURCHASE PRICE FOR THE PRODUCT AND DOES NOT INCLUDE INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO DAMAGE TO OR LOSS OF USE OF THE COATED AREAS, THE COATED AREA CONTENTS, SURROUNDINGS, LOSS OF USE, AND INCONVENIENCE.
2. Should any repair be needed this warranty is limited to the replacement of the materials which have failed and specifically excludes without limitation bodily injury, loss or use of property, consequential damages, and property damage as a result of such failure.
3. PF&C LLC makes no warranty, express or implied, other than that contained in this Agreement with respect to products or the installation, including without limitation implied warranties or warranties of merchantability or warranties of fitness for a particular purpose, which warranties are hereby expressly disclaimed and excluded to the extent permissible by law.
4. Any description of the goods contained in this agreement or made the basis of this agreement is for the sole purpose of identifying the goods, and no description of the goods has been made part of the basis of this bargain or has created an express warranty that the goods would conform to any description made by the sample. No sample or model has been made part of this basis of this agreement or has created or amounted to an express warranty that the goods would conform to any Residential Agreement.
5. This warranty does not apply to: (a) commercial applications; (b) salt-water applications; (c) applications in which the coating is exposed to corrosive chemicals; (d) decks or pressure treated

lumber applications; (e) bathroom showers or tubs.

6. This warranty does not apply to improper subsurface conditions such as rotten wood, improper concrete mixes, improper substrate constructions, exposure of the coating to solvents and/or higher concentrations of acids, moisture or hydrostatic pressure from under or adjacent to the concrete slab, and similar conditions that may cause lack of adhesion.

7. There is no warranty for cracks or crack repair. This warranty does not apply to delamination caused by improper substrate conditions, internal failure of the substrate, damage caused by cracks in the substrate prior to or occurring after the installation of the coating that appear from ground shift, expansion or contraction of the substrate. Cracking due to substrate movement is not under warranty regardless of whether any cracks were repaired during original installation of coating.

8. This warranty does not apply to any damages to the coating by: (a) Physical abuse; (b) vandalism; (c) abuse by persons; (d) mechanical impact damage; (e) gouging; (f) abrasion other than that which the coating was designed to withstand; (g) exposure to heat or flame; (h) exposure to solvents acids, caustic chemicals, brake fluid, battery acid, and other similar items; (i) failure of the structure or substrate; (j) modifications to the substrate or coating being applied; (k) hydrostatic water problems; (l) moisture permeating the concrete slab; (m) nails and/or screws; (n) plant life; (o) animal life; (p) windstorms; (q) lightning; (r) Acts of God.

9. This Warranty does not cover any color discoloration, yellowing, hazing, or browning.

10. This warranty does not cover changes or oxidization of the coating as a result of normal weathering or atmosphere conditions.

11. Areas repaired under this warranty may vary in color and texture from areas originally installed which are not repaired.

12. PF&C LLC supplied products must be applied by an authorized installer on a properly prepared surface in accordance with standard PF&C LLC products specifications and application procedures.

13. This warranty extends to labor costs for inspections, testing, or repair of coating only if failure is covered by this warranty.

Warranty Claim Procedure. To initiate a warranty claim, purchasers must submit a claim through the online warranty claim form at performancefloorsandcoating.com/warranty. Warranty claims must be submitted within thirty (30) days of discovery of the claimed defect or the claim shall be void. Once the online form is submitted, our production team will follow up within 3–5 business days to acknowledge receipt of the claim. Purchaser shall allow PF&C LLC up to sixty (60) days after a claim is received to provide replacement materials under this warranty. PF&C LLC may require photographs, invoice copies, or other information about the claimed coating condition. Claims submitted by phone or email alone will not be accepted as formal notice — submission through the warranty claim form is required.

Unauthorized Alterations & Repairs. PF&C LLC responsibilities under this Agreement cease if any alterations, additions, or repairs, excluding emergency repairs, are made except in accordance with specific written instructions from PF&C LLC.

The Coating is also Not Slip Proof. PF&C LLC does not warrant that the coating will create a slip resistant surface. The surface may become slippery under certain conditions including exposure to wet, oily, or greasy conditions. In no event shall PF&C LLC be responsible for injury in a slip and fall occurrence. It is the purchaser's responsibility to provide for their own safety and the safety of others including invitees.

Effective on Payment in Full. This warranty becomes effective only upon payment in full to PF&C LLC for all outstanding charges relating to the project.

Customer Signature: _____

Date: _____

Installation Address: _____

Authorized PF&C Representative: _____

Date: _____

Original Installation Date: _____